

Vision Statement

The Embry-Riddle Aeronautical University Hunt Library will be a leading resource for the access and discovery of information and research in aviation and aerospace studies.

The Library's Mission

The Hunt Library supports the Daytona Beach and Worldwide Campuses. It provides access to materials, information resources, services and facilities to students, faculty and staff in support of the University's commitment to excellence in teaching, learning, and research. As an academic support unit, the Library maintains flexibility and is proactive in meeting the changing information needs of its clientele.

Highlights

The Hunt Library, along with the rest of the university, survived Hurricane Irma and adjusted hours to accommodate additional class time on Saturdays. Library staff was busy ensuring that all activities related to the move to the new facility were completed. Scholarly Commons hit a milestone of one million downloads in March. Library instruction increased significantly for both face-to-face presentations and through library Basic Training, an online module.

Additional highlights and themes:

- Heightened awareness and attention to the cleanliness of the library was addressed with a request to patrons to clean up after themselves. This, along with diligence from library student assistants, resulted in a cleaner study environment.
- Comfort dogs have become a popular element of Cram with Cookies, the library's signature event, which occurs on study day during exam periods in Spring and Fall Semesters.
- A large book sale was well-received by students and staff, and the library benefited from a refined collection that will better fit into the new space. The book sale included golf cart delivery of boxes of books to the dormitories and parking lots, which was extremely popular with the students.

Enhanced Library Services

- A new state-of-the-art microform machine was installed.
- Following national trends to reduce barriers to library usage, fines were eliminated for most items and a flat fee for lost items was implemented.
- A free book cart service has been popular with the students. It is also an efficient way to disburse gift books or withdrawn items from the collection.
- Interlibrary Loan implemented a Get It Now service, which facilitates purchases of requested articles within two hours. The Interlibrary Loan process was improved by moving to a new service provider, Article Exchange.
- IT provided four laptops with Windows 10, which are available for check out by faculty and staff.
- Two trial pod workstations were very popular with the students.
- A Discovery Team was created to make informed, timely decisions regarding updates to Summon and 360 Services. Examples include an added search within the Journal feature, a journal search sidebar, and a limit-to-print feature. Also, a DOI (Digital Object identifier)/PubMed search field was added to the Online Journals page.
- The dissertation and thesis binding process has been improved by providing a checklist of steps for students and an updated Research Guide which walks the students through the process.

Website:

- The Hunt Library website migrated to a new Content Management System, Sitecore, in August.
- The website was further refined by consolidating web pages and creating new content.
- The Collections web pages were consolidated and rewritten.
- Google Custom Search was expanded to index FAQs and Research Guides.
- A Services for Researchers page was created with input from faculty.

Instructional Activities:

- Library instruction sessions increased over 30%, and several new library research instructional sessions were added, such as GCS 302 (Gender Security) and CSO 490 (Space Operations Planning and Analysis).
- The content of Library Basic Training and Evaluating Sources modules was updated. There was record usage in January with over 1,200 students enrolled.
- Increased usage of instructional tools can be attributed to the revamping of the layout of Research Guides, adding several essential How-To guides such as EAGLEsearch Help Guide and reworking the FAQ collection. Additionally, several new video tutorials were added.
- Participated in a Center for Teaching and Learning Excellence (CTLE) funded program for faculty on information literacy.
- Commissioned a *Hunt Library vs. Google* animated video.

Involvement

The library staff enjoyed a high level of participation in many university and community events. Below is a sampling of activities.

University activities:

- Anne Marie Casey co-chaired the Daytona Beach Retention Committee.
- Melanie West represented the library on the newly formed Student Union Policy Recommendation Team.
- Several Librarians attended the dissertation defenses for the PhD in Aviation students as well as their medallion ceremonies.
- Kathleen Citro participated in a Student Government Association (SGA) sponsored Question and Answer session and fielded questions from students about the library in the new building.
- Bill Condon served as a judge for Ignite's Discovery Day Undergraduate Poster Presentations.
- Library staff attended Honor Series programs, volunteered at graduation, and participated in Fall and Spring Open House.
- The Research Department, along with several other library staff, toured the NextGen Test Bed.

Campus Presentations and Collaboration:

- Anne Marie Casey formed a campus-wide Open Educational Resources (OER) team under the auspices of the Task Force on Innovation. Kelly Robinson and Patty Martinez are library representatives.
- Anne Marie Casey and Kelly Robinson co-taught a workshop on open access materials during the CTLE sponsored Open Access Week in October.
- First Class Resources of the Hunt Library was presented by Karen Bronshteyn and Clayton Cassella at the second annual workshop for the Gaetz Institute conference in February.
- David Woolard presented a Hunt Library 101 webinar to a large Worldwide audience.
- Guided tours of the library were added to Summer A and B new student orientations

Community Events:

- Library staff attended the annual Friends of the Daytona Beach Library author event featuring Gilbert King, the Pulitzer Prize winning author of *Devil in the Grove*. He spoke about his latest book, *Beneath a Ruthless Sun*, which has a strong Daytona Beach connection. <http://www.gilbertking.com/>
- Liz Sterthaus coordinated an on-campus book discussion of *True Grit* in partnership with the Volusia County Public Library's Big Read initiative.

Fun Activities:

- The library began using Snapchat to communicate library activities in October 2018.
- Two Cram with Cookies events were held much to the delight of our students.
- Items from our collection are now highlighted on Instagram through the #bookface Friday campaign. Several authors have added comments to our posts.

Presentations and Publications

- Jesper Jensen and Becca Durney presented “Leadership: Everyone’s Superpower” at the Florida Library Association (FLA) annual conference in May.
- Kelly Robinson attended the Electronic Resources and Libraries conference in March where she presented:
 - “Let’s Talk About DRM: The Reality of Usage Restrictions and How Librarians & Students Make it Work” – Invited panelist
 - “EBA, DDA, ATO, Oh My! – Testing Different Acquisitions Models for the Best ROI”
 - “The Bookstore is for T-Shirts: Cooperatively Marketing the Library’s Ebooks as Textbooks” – panelist.
- Tim Keller facilitated the NEFLIN Technical Services Interest group, and Bill Condon facilitated the NEFLIN Academic Libraries Interest group.

Assessment

- The library partnered with Dr. Barbara Chaparro (Human Factors) on User Experience testing of the library website. Two upper-level classes offered feedback to the library Management Team and served as the basis of a mini-website redesign.
- The Assessment Team surveyed students to determine protocols for the new Quiet Room.
- Research Librarians added a formative assessment tool to in-class instruction sessions.
- The Annual Spring Library Survey received a record number of responses with over twenty percent of the student population participating. Feedback from this survey, along with focus groups, has set the foundation for the 2018-2021 Library Strategic Plan.
- Anne Marie Casey and Becca Durney revised the UNIV 101 library module and added an assessment component.

Collections

- The final analysis of the library’s collections resulted in deaccessioning of the Airline Transport Pilot (ATP) microfiche library, some documents and special collection items, and thousands of volumes of duplicate titles as well as many videos and DVDs.
- All of the journals were integrated into one collection.
- Aircraft manuals were consolidated into one location.
- Many documents, vertical files and items from the Special Collection were integrated into the Main collection.
- The library’s student assistants were asked for leisure book recommendations, in order to increase titles of interest to students.
- Licensed several new online book collections that use evidence-based and demand-driven acquisition to determine which books the library purchases.
- A change in policy for cataloging demand-driven acquisitions eliminated nearly 20,000 records from the catalog.
- Flipster, a platform for viewing leisure journals with their original formatting was implemented.
- A collaboration effort with the SGA to provided five, high-demand textbooks for the Reserve collection.
- Updated and revised the Collection Management policy.

Staff Development

- Access Services, Document Delivery, and Electronic & Technical Services Departments reorganized and updated position descriptions and titles to better reflect job duties and current terminology.
- Additional review and reorganization resulted in the creation of the Scholarly Communication department.

Conferences/Workshops

- Anne Marie Casey, Bill Condon, Tim Keller, and Liz Sterthaus attended the annual NEFLIN Meeting in November.
- Melanie West attended the annual Access Services Conference in November, Unlocking the 21st Century Library.
- Twelve staff members participated in training or recertification for First Aid and CPR AED.
- Alex Christoff completed a six-week, online American Library Association (ALA) course: Fundamentals for Acquisitions.
- Karen Bronshteyn, Patty Martinez, and Penny Cairns attended the biennial Distance Library Services (DLS) Conference in April.
- Bill Condon attended the Library Orientation Exchange (LOEX) annual conference in May, and an Information Literacy Summit in April. The LOEX theme was New Frontiers: Exploring and Innovating in Uncharted Territory. The Literacy Summit theme was Teaching for Curiosity, Creativity, and Action.”
- Penny Cairns, Kristen Davis, Becca Durney, David Woolard Clayton Cassella, and Jesper Jensen, attended the Florida Library Association annual conference in May. The theme was Unleash Your Superpower.
- Karen Bronshteyn, Becca Durney, and David Woolard attended the annual Florida Association of college and research Libraries (FACRL) program in October. The theme was Fake News and Digital Literacy: The Academic Library’s Role in Shaping Digital Citizenship.
- James Day attended the Tampa Bay Library Consortium (TBLC) Technical Conference in June.
- Suzanne Sprague attended the Ex Libris Technical Seminar and Ex Libris Users of North American (ELUNA) meeting in May.
- Suzanne Sprague, James Day, and Barbette Jensen complete the IT-mandated Deque Web Accessibility Training.
- Penny Cairns attended the ERAU Space Traffic Management Conference in January.
- Patty Martinez represented the library at the Open Educational Resources (OER) Summit in February.
- Kelly Robinson attended the Independent Colleges and Universities of Florida (ICUF) annual library meeting in May.

Staff Retreats

- A staff retreat in August, 2017 focused on the 2018-2021 strategic plan process.
- A staff retreat in December, 2017 included more preparation for the 2018-2021 strategic plan, and a presentation by ERAU Interior Designer, Marie Jones. She showcased furniture and materials for the new student union.
- A staff retreat in May, 2018 continued discussion of the strategic plan and included a staff meeting with updates about the new building. Additionally, staff participated in Active Threat Training facilitated by Marti Pender, Assistant Director of Patrol Services, Department of Safety and Security.

Staff News

Two Long-term Library Employees Retired:

- Lawrence Harlowe, Access Services Technician, in April 2018 (17 years).
- Denise Will, Worldwide Administrative Assistant, in May 2018 (17 years).

Resignations:

- Leigh Charney, Serials Technician, in August 2017.
- Elizabeth Fuller, Collection Management Technician, in December 2017.
- Damane Seegobin, Continuations Technician, in December 2017.
- Rebecca Durney, Research Librarian, in June 2018.

The Library welcomed:

- Alexandra Christoff, Serials Technician, in October 2017.
- Shannon Herlihy, Electronic Resources Technician, in January 2018.
- Katy Thyden, Collection Management Technician, in January 2018.
- Deanne Jennings, Access Services Technician, in June 2018.

Other:

- Kelly Robinson became Kelly Singh when she married Casee Singh on June 9.

Staff Honored at the University's Annual Service Awards Event:

- Sandra Coleman (5 years)
- Clayton Cassella (10 years)
- Biletnikoff Langhorn (15 years)
- Barbette Jensen (25 years)

