



*annual report
2015-2016*

Vision Statement

The Embry-Riddle Aeronautical University Hunt Library will be a leading resource for the access to and discovery of information and research in aviation and aerospace studies.

The Library's Mission

The Hunt Library supports the Daytona and Worldwide campuses. It provides access to materials, information resources, services and facilities to students, faculty and staff in support of the University's commitment to excellence in teaching, learning, and research. As an academic support unit, the Library maintains flexibility and is proactive in meeting the changing needs of its clientele.

Highlights

A successful transition to temporary accommodations while continuing to provide excellent customer service was the focus of much of 2015. Planning centered around using the limited space to address the students' need for study space, retain the same number of computers, and provide an on-site collection of core research materials. Collaboration with several other entities on campus led to additional study space being made available across campus. Despite the smaller footprint, Library traffic statistics closely mirror those of the former Hunt Library building.

The remainder of the year focused on a thorough evaluation of our collections. Several large-scale projects resulted in eliminating duplication, downsizing, and replacing print with electronic resources, in anticipation of moving into the new facility.

A new logo was developed to reflect the new space and is used for all marketing and outreach.

The Library's signature event, Cram with Cookies, remains popular with the students.

Enhancing Library Services

The Library partnered with the Student Center to provide evening and weekend study space in the Landing Strip. Friday evening study space was opened up in the HUB, and the Office of Undergraduate Research provided overflow space in Mod 2 as well as in some of the dorms. The Library staff developed a handout and signage to advertise these additional study options.

A variety of seating options and tables were installed outside the Library and have been well received by the students.

A process for retrieving Library resources from the temporary storage locations was implemented. Items are retrieved several times a day resulting in a quick turn-around time.

A link to IT's Open Computer Labs page was added to the Library's website. Students can now determine computer availability prior to coming to the Library.

The Hunt Library link was added to several pages in ERNIE, making the Library more prominent.

A new Social Media team comprised of library staff members was created to ensure an active social media presence. As a result, the number of Facebook and Twitter followers has increased.

Table-top whiteboards were added to supplement the large stand-alone whiteboards that are available for student use.

Voyager records are being enhanced by adding the table of contents and summaries for new books. This will increase discoverability of our resources when using EAGLEsearch.

The Library contracted with MARCIVE to convert all records to RDA format. This complies with newer cataloging standards and supports increased discoverability of similar resources.

Due to the limited library seating, reserve book policies were refined to allow reserves to be taken out of the building.

Research Database pages on the website were redesigned for clarity and usability.

Text messaging was added as a communication tool to the existing Ask A Librarian phone, chat, and telephone services.

The stand-up computers were reimaged to mirror other public access computers.

Several power monuments were installed in areas that previously did not have easy access to electrical outlets. Besides increasing power options for Library users, the monuments are being tested as an option for the new Library.

White noise generators were installed to help dampen sound during busy times.

Involvement

Librarians attended the dissertation defenses of several Ph.D. in Aviation candidates.

Several members of the staff attended the Women of ERAU welcome assembly.

The Library staff enjoyed the Operation Bootstrap celebration and participated in the Pull-A-Plane competition.

Kathleen Citro, Library Director, joined the Friends of the Volusia County Library Board.

The Library staffed information tables at all orientation events and Student Preview Day.

Several Research Librarians developed a workshop (for the CTLE Scholarship of Teaching and Learning Academy) on using library resources to conduct a literature review.

Kathleen Citro, Karen Bronshteyn, and David Woolard gave a presentation to all three Worldwide Colleges, highlighting new resources and services.

Lynn Prine and Clayton Cassella provided training on the ATP (Aircraft Technical Publishers) library resource to the ERAU Aviation Maintenance Science and JetBlue Airlines teams to help them prepare for the annual International Aerospace Maintenance Competition.

Kelly Robinson attended the annual ICUF (Independent College & Universities of Florida) library meeting. Many vendors showcased their new databases and products. Member benefits include significant discounts.

Several members of the staff participated in Scholarly Commons Day as part of the CTLE (Center for Teaching and Learning) Innovations in Teaching week.

Presentations

Liz Sterthaus attended the Northwest ILL Conference and presented a paper, "Making the Case for Lending Assessment: Or, Why Do They Keep Putting My Symbol in Their Lending String?"

Kelly Robinson and Penny Cairns presented a poster, "Engaging the Digital Scholar: Tools to Chat, Text, Email & Video Conference Your Way to Virtual Success," at the annual FLA meeting.

Kelly Robinson presented a poster, "Putting Method to Madness: Resources for Projecting E-Resources Budgets" at the annual ALA conference.

James Day chaired the NEFLIN Library Technologies Interest Group meetings.

Dr. Anne Marie Casey, Kathleen Citro and Kelly Robinson gave a presentation at the 2016 Distance Library Services conference titled, "He Asked Me What!? Using Shared Online Accounts as Training Tools for Distance Learning Librarians." The session provided information about ongoing training for librarians who provide virtual reference.

James Day presented a program, "Code for Every Librarian," at the annual Florida Library Association Conference.

Assessment

The Assessment Team conducted a user survey to determine student preferences for accessing electronic books from a Research Guide.

The Assessment Team developed the questions for the annual Spring Daytona Beach Student Satisfaction Survey. The response rate was significantly higher, this year in part due to new marketing strategies

The Assessment Team conducted interviews with students to determine which style of email responses are most effective when receiving a reply to a research assistance request.

The Library participated in the AABI (Aviation Accreditation Board International) accreditation review. Library services and resources were outlined for several degree programs. The focus of the accreditation was ERAU graduate programs.

The Library participated in the first IFSAC (International Fire Service Accreditation Congress) for the Worldwide Campus by preparing documentation about resources and services and meeting with IFSAC representatives during their site visit.

Interlibrary Loan (ILL) patrons were surveyed to assess satisfaction with the ILL service and knowledge of new ILL procedures.

Staff Development

Staff participated in two retreats. The August retreat focused on the move and settling into new accommodations and included an introduction to the new Vice-Chancellor, Dr. Chris Grant. The December retreat included behind the scenes tours of the Aviation Maintenance Science and Flight Departments and the Sim Center.

Penny Cairns and Becca Durney, Research Librarians, completed a MOOC, Human Factors in Aviation, offered by the Worldwide Campus.

James Day, David Woolard, Scott Harkins, and Jesper Jensen participated in a NEFLIN User Experience workshop.

David Woolard attended the Florida Chapter ACRL annual meeting whose theme was "Tackling the Textbook Problem."

Suzanne Eichler, Liz Sterthaus, and Sandra Coleman supported the ERAU Spelling Bee Team which won first place this year. Research Librarian Ellen Dewkett was a member of the team. The Adult Spelling Bee is a major fundraiser for the Volusia County Literacy Council.

David Woolard, Clayton Cassella, Penny Cairns, James Day, Kelly Robinson, Jesper Jensen, Gabby Williams, and Melanie West attended the Florida Library Association Conference in Daytona Beach.

James Day, Kelly Robinson, Penny Cairns, Becca Durney, and David Woolard attended the ALA Annual Conference in Orlando.

James Day and David Woolard attended the Florida Scholarly Communications Interest Group Unconference at Rollins College in Winter Park, Florida.

Liz Sterthaus attended the Assessment Conference in Atlanta—sponsored by the Southeastern Library Assessment Conference group at Georgia State University.

Chip Wolfe represented the Library at the Digital Commons Southeastern Users Group annual meeting in Kinnesaw, Georgia.

Kelly Robinson completed the NEFLIN Management Training Institute, a six-month course designed to provide new skills and tools that address gaps in the preparation of librarians for management roles.

Clayton Casella participated in the 2015-2016 Sunshine State Library Leadership Institute, a year-long program designed to assist in preparing library leaders to meet today's needs and tomorrow's challenges.

Staff News

Karen Bronshteyn joined the staff in July 2015 as the Associate Director for Research/Worldwide Library Services.

Dr. Anne Marie Casey, along with James Day, Electronic Services Librarian, and Chip Wolfe, Digitization Specialist/Media Technician, contributed a chapter to the book, *Creating Research Infrastructures in the 21st Century Academic Library: Conceiving, Funding, and Building New Facilities and Staff*, published by Rowman & Littlefield in 2015. The chapter is titled, "The Library as Publishing House."

Mary Throumoulos, Collection Management Librarian, retired in December 2015, after five years of service. Kelly Robinson, Research Librarian, joined Electronic and Technical Services as her successor.

Rebecca Durney joined the Research/Worldwide Library Services staff as Research Librarian in January 2016.

Leigh Charney joined the staff as Collection Management Technician in June 2016.

Several staff members were honored at the University's Annual Service Awards Event: Kathleen Citro, 40 years; Lynn Prine and Christine Lynch, 35 years; Suzanne Sprague, Suzanne Eichler and Denise Will, 15 years; Damane Seegobin, 10 years; and James Day, 5 years.

Collections

In anticipation of moving into a new library, staff concentrated on a thorough analysis of our collections. The goal was to ensure that a relevant, curriculum-driven collection would move to the new facility.

History Associates' *Embry-Riddle Aeronautical University Special Collection Assessment Report* helped inform decisions about the future scope of the Special Collection. Unprocessed materials were evaluated and over forty items were added to the cataloged Special Collection. The remainder of the items were donated to the University of Wyoming's American Heritage Center to complement the Center's existing holdings.

Research Librarians reviewed the Periodicals Collection for redundancy, electronic availability, and application to the ERAU curriculum and research focus.

Many items in the Reference Collection were replaced with electronic counterparts.

The Special Collection books are being reviewed for relevancy, as are databases. Several databases have been cancelled because of overlap, accreditation, and changing curriculum needs.

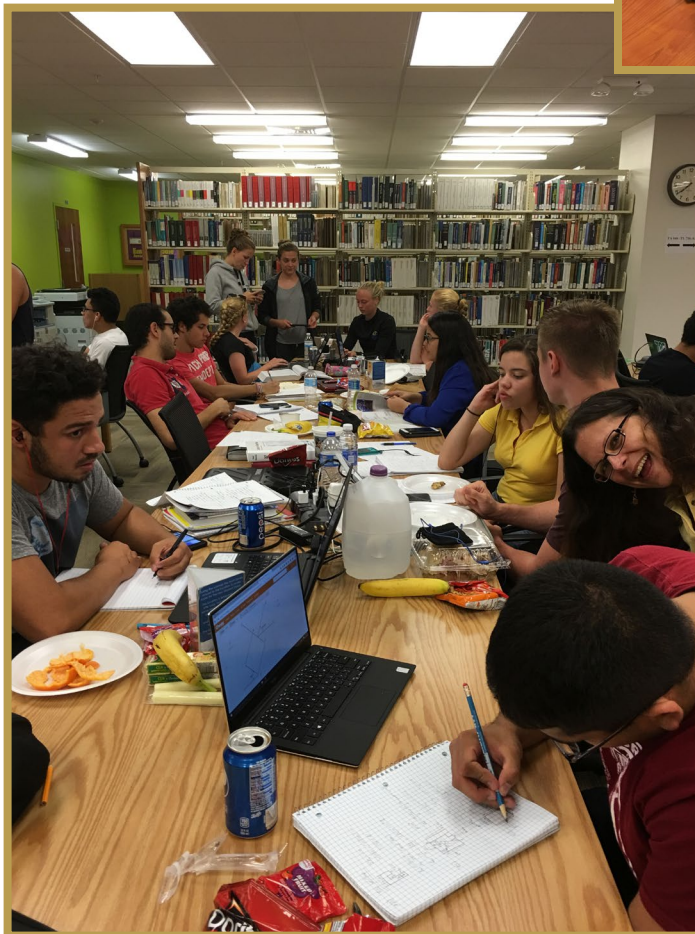
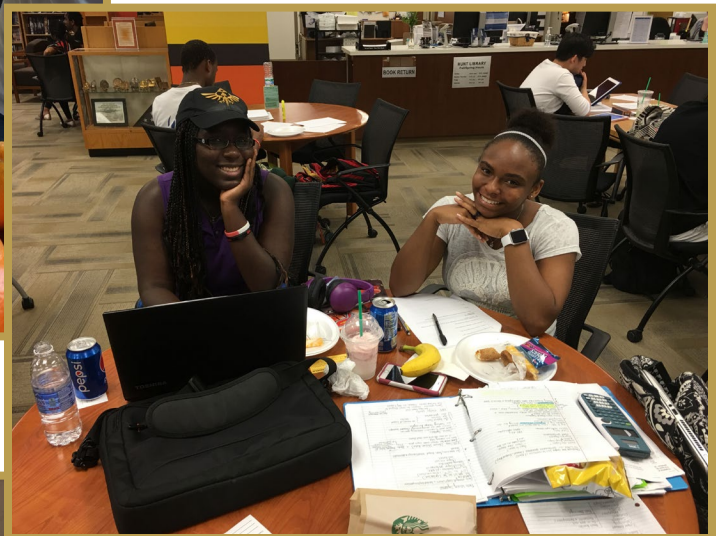
The Media collection (VHS and DVD titles) is also being carefully reviewed so that the collection is more up-to-date and better reflects the curriculum needs of students and faculty.

The finished art from the Get Loud in the Library April 2015 event was showcased at the Operation Bootstrap campus celebration.





Cram with Cookies



Operation Bootstrap Plane Pull

