

JACK R. HUNT LIBRARY

2021-2022

[July '21-June '22]

Annual Report



The Hunt Library proves valuable as pandemic partner

As the library flexed its hours, services, and resources to meet changing needs during COVID-19, many lessons were learned that continue through this year and beyond. Our focus has helped realize: A wider selection of electronic resources; greater collaboration on integrating open & affordable resources into courses; broader and more accessible instructional offerings; communication that is more frequent; greater attention to user-centered design; and a time-saving question triage service. Some specific highlights of these lessons include:

- [On-demand access](#) to popular webinars: Picking a Topic, The Literature Review, & APA 7th ed.
- Trained student employees and librarian mentors for ASK desk triage
- Development of our first open textbook, estimated to save students \$135,000 annually
- Dozens of licensed ebooks and streaming videos for unlimited course access
- Monthly [promotional guide](#) for new books

“Thank you so much for sending over book chapters to me twice this semester already!!! I appreciate your support of my academic journey. I have been sick, not able to leave home and waiting for the textbook I purchased to come in the mail. I appreciate what you do!” [Daytona Beach Student]

Greater access to information resources



The library employs multiple methods of assessment to ensure that we offer the right information resources plus self-service and live assistance for their usage. We frequently study and actively assist with the user experience. Broken links, record update lag times, and overall dissatisfaction with our discovery tool led to the implementation of a new discovery service in May 2022. Accessibility improvements to the website, discovery service, and library content contributed to easier access to library offerings.

A high-level inventory of the University Archives was completed in early 2022. We also began the transfer of records to ArchivEra, an updated archival database that will make access to the university's historical items much easier for end-users.

Resource usage statistics, careful budget stewardship, and researcher requests are important variables in the information that the library can purchase, host, or develop.

Our commitment to greater access to information includes:

- Industry market research and ratings in a new business database, [IBISWorld](#)
- Large scholarly ebook collections, including [MIT Press Direct](#)
- Licensing of feature films for course use through [Swank Digital Campus](#)
- New modules and add-ons for valuable subscription databases including [SAGE Data Visualization](#), [SAE Mobilus](#), [Gale Literature Resource Center](#), [Chilton Library](#), and the addition of ISO standards in [ASTM Compass](#)
- How-to assistance for faculty including [Orientation](#), [Permalinks](#), and [Research Data Management](#)
- How-to assistance for graduate students including [Graduate Funding & Resources](#)
- A well-curated [frequently asked questions](#) collection for targeted self-service
- An expanded global reach with our institutional repository, [Scholarly Commons](#), at over 4.7 million downloads as of June 2022

The library expands its voice

External communication, promotion, and partnerships help increase awareness and attract users. An active Events Team displays books physically and virtually, provides Book Club discussions, and hosts a popular Cram with Cookies event on Study Day. A Virtual Instruction Team continues to expand library webinar topics and recruits guest subject experts to address requests. Some specific examples of the library's promotions include:

- ERNIE banners promoting library events
- Social media engagement with authors and library users
- Numerous [Hunt Library Updates](#) for faculty sent via library liaisons
- Interactive kiosks in the Student Union include library information
- Over 8,000 views of the ["Hunt Library vs. Google" video](#), promoting the library as a starting place for research

New services:

- Worldwide users were uploaded to our library system for ease of check-outs and renewals
- A [Textbook Reporting Form](#) supports ongoing ebook accessibility
- Early morning "meet with a librarian" virtual appointments are offered before service hours
- Stewardship of the University Archives

*"Wow, I didn't think I would hear back on a Sunday. Thank you so much!"
[Worldwide Graduate Student]*

Staff News



Honors:

We are happy to announce that we have a number of dedicated Golden Eagles (20 years of service) in Hunt Library.

Biletnikoff Langhorn (June 2022)

Penelope Cairns (March 2022)

Debra Rodensky (December 2021)

Suzanne Sprague (May 2021)

Patricia Martinez (June 2021)

Suzanne Eichler (September 2020)

With additional employees earning their 15 years of service award.

Scott Harkins (November 2021)

David Woolard (August 2021)

Transitions:

Melanie West, Associate Director for Library Operations and Access Services, retired in December 2021.

Olivia King moved to Collection Management Technician in March 2022.

Annie Evert became an Access Services Technician in June 2022.

"This was extremely helpful. I was able to narrow down my search following the steps provided and I was able to find more sources through the other search engines suggested. I appreciate the quick response to my inquiry!" [Worldwide student]