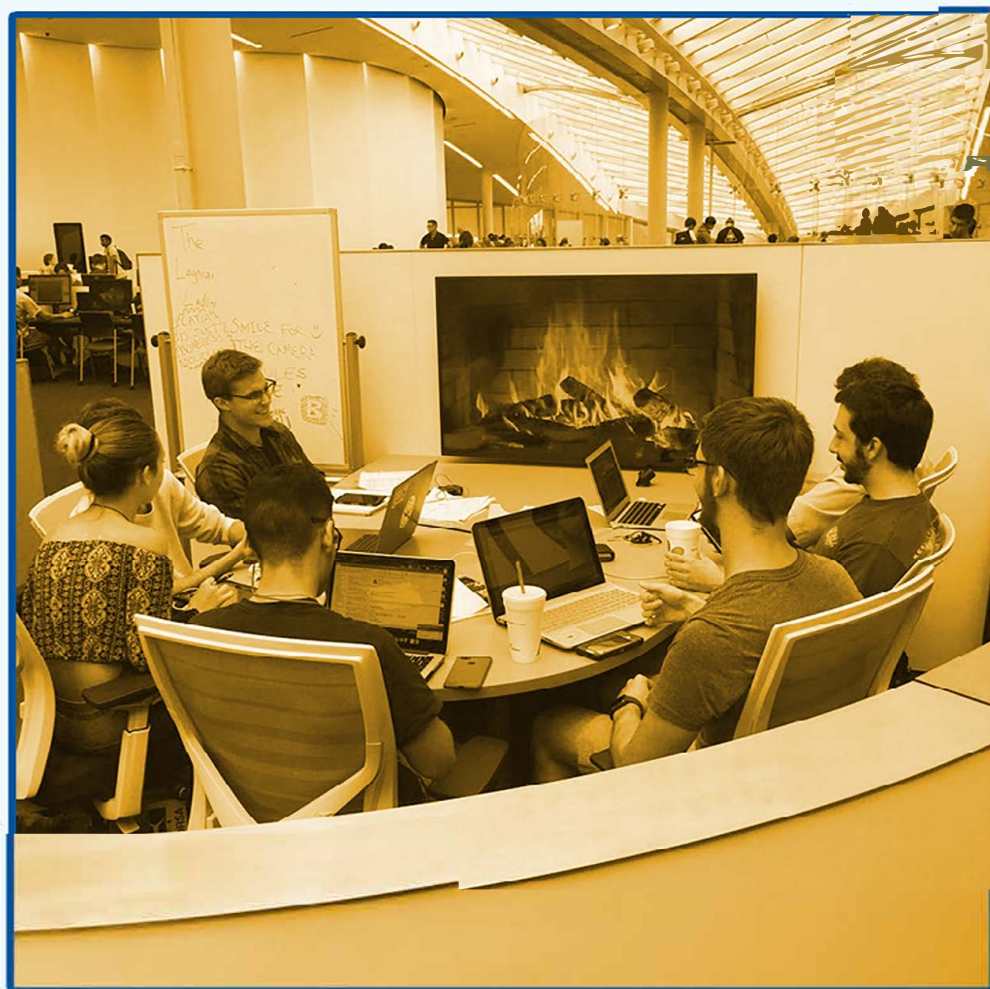


# JACK R. HUNT LIBRARY

Annual Report  
2018 - 2019



## The New Jack R. Hunt Library

This year has ushered in major changes for the Hunt Library. The most significant is the relocation from temporary quarters in the Student Center Annex to the third and fourth floors of the new Mori Hosseini Student Union. Opening to the public on the morning of October 1, 2018, the Hunt Library was up and running with service units fully operational and staff offices set up and ready for work. But as the hallmark of the Hunt Library is support of student success and customer service, Access Services staff and Research Librarians kept the temporary library annex open with laptop computers, the Reserve Book Collection and Ask-a-Librarian services until the normal close of business on September 30. Among the many highlights of the library's new location are:

- Headcounts for the first two weeks of October (our first two weeks open in the new library), were nearly double that for the first two weeks in October 2017.
- Post-move, Electronic and Technical Services staff and student assistants initiated a shelf-reading project to ensure collection accuracy.
- The website and online tutorials were revised to reflect the new facility and to address issues raised in a classroom usability study of the Hunt Library website.
- New library benefits:
  - All print and microfilm collections are available in the library, and we no longer need to use outside storage. The compact shelving is attractive and easy to use.
  - Library study rooms are available to students through ScheduLER.
- New "smart" printers and copiers were successfully installed in the public areas of the library in advance of the rollout of "Follow Me" printing.

## Providing Access to Information Resources

In February, the university contracted with Ex Libris to move from the Voyager Integrated Library System to the Alma Library Systems Platform. This new software encompasses several different library services in one platform. Catalog cleanup work began immediately. Migration team members began training in March. Multiple requests for documentation and configuration information from Ex Libris should ensure a smooth transition to the new platform, which goes live in December 2019.

### **New titles to added the collections:**

- Streaming video use has doubled this past year. Because of this popularity, the library purchased a Kanopy collection and added additional titles to the Films on Demand collection.
- We subscribed to Shephard Plus, AUVSI Unmanned Systems & Robotics Database, and AccessNeurology. We also expanded our content in SAE Journals and in SAGE Business Cases and added the Psychological Science Package to SAGE Journals.
- The Open Educational Resources (OER) Team identified open access items as well as books and articles in the library databases that faculty could offer students in place of costly textbooks.

## **New services:**

- Books requested by Worldwide students that the library does not own are now being recommended for purchase, since we cannot provide books to distance learners through interlibrary loan.

## **Website enhancements:**

- Adjustments to the Research Help box.
- Integration of Recommended Websites into Research Guides to allow for the elimination of a separate collection of curated websites.
- An improved Faculty Services webpage with an embedded orientation video.
- Improvements to the Ask a Librarian webpage and librarian consultation scheduling.
- Metadata to assist with locating Research Databases and Research Guides through EAGLEsearch and improvements to the EAGLEsearch results page.
- Adjusted settings to expand Proquest databases' default search and to allow "text to speech" functionality.

## **New avenues of library instruction:**

- Created specialized instruction sessions, videos, and a webinar especially for Worldwide faculty, staff, and students.
- Repurposed a vacant librarian position into the Assistant Director of Research and Worldwide Library Services to better support the growing instructional needs of campus partners.
- Revised the library module in UNIV 101 and conducted an assessment project to measure student acquisition of learning outcomes.

## **Promoting the Library, Our Services and the Collections**

Being in the new building brought with it more opportunities to promote the library. Individual departments produced new tools to highlight their areas and offerings. Staff collaborated on interdepartmental teams to develop new media and social networking avenues to spread the word. The new building also came equipped with kiosks that are set up for electronic messaging.

- The social media team sends out messages weekly highlighting parts of the collection, services and triumphs. By the end of the year, there were over 1,600 views.
  - James Patterson commented on and reposted a #bookfacefriday of Haunted.
  - An ROTC student received over 120 likes for his Gender Roles #bookfacefriday.
  - The Watcha Reading Wednesday campaign gives students an opportunity to showcase a book.
- Used the "Hunt Library vs. Google" video to promote the library as the first place to start to research credible information sources. It received over 2,000 views.
- Presented two webinars for the Worldwide Campus and created new video tutorials, bringing the total up to 17.
- Curation and promotion of the Frequently Asked Questions (FAQ) area of the website helped achieve 10,313 visits, a 58.6% increase over the preceding year.
- Held successful Cram with Cookies events on Study Days in December and April.
- Held the first READ poster event in many years, honoring Dr. Butler, during National Library Week on April 8.

## Staff News

### Three Long-term Library Employees Retired:

- Kathleen Citro, Library Director, in January 2019 (43 years)
- Sue Burkhart, Interlibrary Loan Technician, in May 2019 (25 years)
- Jane Deighan, Special Projects Librarian, in June 2019 (35 years)

### Resignations:

- Bill Condon, Research Librarian, in December 2018
- Kristin Stillwell, Access Services Technician, in February 2019

### The Library Welcomed:

- Karyl Johnson, Research Librarian, in February 2019
- Lauren Herzog, Access Services Technician, in May 2019
- Cassandra Konz, Scholarly Communication Librarian, in May 2019

### Transitions:

- Anne Marie Casey returned as Library Director in December 2018
- Scott Harkins began training in Interlibrary Loan in May 2019

### Staff Honored at the University's Annual Service Awards Event:

- Liz Sterthaus (15 years)